



ROSL

ROYAL OVER-SEAS LEAGUE

Club Rules

1. Membership administration

- a. All Members are asked to register a home and email address for membership communications. Proof of address may be requested by the Membership Department.
- b. Members shall pay the current rate of subscription according to their place of residence. Any individual whose subscription is in arrears for more than three months will be required to reapply for membership.
- c. No Member may use the ROSL Clubhouse as a standing address for any purpose.
- d. Any Member having cause for complaint should contact membership@rosl.org.uk who will ensure the matter is dealt with by the appropriate member of staff.
- e. Infringement of any of the Club rules may result in suspension. During such suspension the former member shall not be entitled to enter or use ROSL premises or to enjoy any privileges or advantages of Membership.
- f. The Director-General may exercise a power of immediate suspension of any Member for conduct unbecoming, inappropriate, unsporting or prejudicial to the interests of ROSL.
- g. Members shall not obstruct effective Club governance and good management by the persistent questioning of staff either in person, by email, telephone or otherwise.

2. Reciprocal Clubs

- a. Members requesting Letters of Introduction must abide by ROSL's Reciprocal Club Terms and Conditions, as well as those of the Club they are visiting. Please note that each Reciprocal Club may have differing rules covering dress, guests and Clubhouse usage to ROSL's and that those rules are defined by the individual Reciprocal Club and not ROSL.

3. Visiting Over-Seas House

- a. Over-Seas House is open to non-resident Members daily from 7am to 11pm, or as otherwise notified from time to time.

- b. Members are requested to show their ROSL Membership Card on arrival at the Clubhouse and thereafter as requested.
- c. Children of all ages are welcome at Over-Seas House. Parents, or other supervising adults, are entirely responsible for their good behaviour.
- d. Members must comply with the Licensing Laws particularly in regard to the purchase or supply of alcohol to persons under the age of 18.
- e. Members are welcome to bring up to six guests to Over-Seas House at any one time. The name of each guest, together with the name of the Member, shall be entered at Reception on arrival.
- f. Members are responsible for their guests' behaviour and guests may not use the premises if unaccompanied by the Member.
- g. Only Members and their guests who are staying in the bedrooms are permitted to access the bedroom floors.
- h. No person whose Membership has been suspended or cancelled shall be introduced as a guest.
- i. Cloakroom facilities are available at the Clubhouse. Members are requested to check in all outerwear, luggage, laptop bags and rucksacks or place items in their bedroom.
- j. A Baggage Room is available for Members wishing to deposit luggage during their visit and stay. Property left unclaimed for a period longer than three months will be disposed of at the discretion of the Director General.
- k. ROSL shall not be liable for damage to, or loss of, any property of Members left at the Club, nor for any consequential loss arising therefrom. Bedrooms are equipped with secure safes which have electronic locks. Instructions for their use are provided. ROSL cannot accept any responsibility for valuables deposited.
- l. Members, at the discretion of ROSL and with prior agreement from management, may receive correspondence or parcels ahead of their stay. ROSL does not accept responsibility for any loss or damage to Members' mail, parcels or deliveries to Over-Seas House. Any items unclaimed after a period of two

months will be redirected to the address registered against the Member's name and the Member billed accordingly.

- m. We request that Members and their guests do not consume food, beverages or alcohol in the public areas of the Clubhouse, unless purchased on the premises.
- n. Gratuities are at the discretion of Members. However, a 12.5% discretionary service charge is added to food and beverage bills.
- o. No unauthorised person shall remove or deface any ROSL property under any circumstances.
- p. Newspapers and periodicals are provided for Members' enjoyment in the Drawing Room. Members are requested to replace them when they have finished with them. Newspapers and periodicals remain the property of ROSL.
- q. Members are reminded that in no circumstances should they personally reprimand a member of staff. ROSL will not tolerate any discriminatory or disrespectful behaviour by Members or their guests to each other, staff, guests or visitors either in person or by correspondence.
- r. ROSL, in its absolute discretion and without giving reason, may refuse any person admission to the Club premises.
- s. ROSL may close the Clubhouse or any part thereof for any period it shall think fit. No Member shall be entitled to a refund of any part of their subscription in the event of such a closure.

4. Accessibility

- a. We request that no animals, other than assistance/support dogs, are brought into ROSL's premises.
- b. Members should contact Reception ahead of their arrival to alert them of any mobility and access requirement when visiting the Club.
- c. One disabled parking bay is available on a first-come-first-served-basis for blue badge holders.
- d. ROSL is unable to provide personal care for anyone staying at the Clubhouse.

5. Dress code

- a. Members and their guests are requested to dress in a manner consistent with the character and standing of ROSL. Members and their guests are asked to wear smart casual clothing while enjoying the Club's facilities. National/traditional dress equivalents are always welcome.
- b. The dress code applies to anyone aged twelve and above.
- c. Members and guests wishing to take exercise outside may pass through the public spaces of the Club in sportswear but should not linger. Sportswear is not permitted at any time.
- d. The following items of clothing are not permitted in the Club at any time:
 - torn, dirty, bleached or distressed clothing (by design or otherwise)
 - shorts (including fitted shorts)
 - sportswear and sports shoes - including rugby or football shirts
 - vests, t-shirts or any collarless shirt unless covered by a suitable over garment
 - flip-flops, Crocs, 'Ugg' style boots or casual sandals (smart sandals are permitted)
 - dirty or distressed footwear or trainers (clean, smart trainers are allowed)
 - clothing or footwear which displays a logo or slogan which may cause offence
 - clothing which is inappropriately revealing
 - baseball caps are not permitted at any time; however hats are permitted in the Garden
- e. Jackets are encouraged to be worn by gentlemen in the 1910 Dining Room when dining in the evening.
- f. Organisations or individuals hiring ROSL's facilities are expected to observe our dress standards.
- g. The Club reserves the right in its sole discretion to determine on a case-by-case basis what is or is not appropriate attire.

6. Use of electronic equipment

- a. Members are reminded that ROSL is a Social Club. Members are kindly requested not to hold business meetings in the public areas or Garden, nor use events spaces without a prior booking. Members can book private meeting rooms through the Events Team.
- b. Complimentary Wi-Fi is available throughout the Clubhouse. The password is available at Reception.
- c. Members and guests are welcome to use their mobile telephones and tablets in the Clubhouse but are requested to place them on 'silent' or 'vibration' mode on entering the Clubhouse.
- d. Laptops can only be used in the Central Lounge and Mountbatten Room. Users are requested to ensure that keyboard 'clicks' and notifications are switched off.
- e. Telephone calls can only be made and received in the Central Lounge and the Garden. Please be considerate to other Members when making such calls.
- f. Zoom calls are only permissible in the Central Lounge and must be conducted quietly and considerately with earphones/headsets.

7. No Smoking policy

- a. ROSL operates a strict no smoking and no vaping policy across all of the Clubhouse.
- b. A designated smoking area is provided in the Garden when open. No more than five people may smoke in this location at any one time.

8. Staying at the Clubhouse

- a. Cancellations must be received by noon 48 hours prior to the arrival date. The Member will otherwise be liable for the full charge for one night. For stays over 10 nights a different cancellation policy applies. Please contact the reservations team for further information.

- b. Members are asked to vacate and remove luggage from bedrooms before 11am on the day of departure and hand their key to Reception. The cost of the room for the ensuing night may otherwise be charged.
- c. Members are requested to settle all accounts in full on the morning of the day of departure. In the case of an extended stay Reception staff will present the account weekly for payment. No credit will be granted.
- d. Members are liable for the cost of any damage they cause to ROSL property.
- e. Members staying or visiting the Clubhouse are permitted to park in the designated parking bays on a first-come-first-served basis. One disabled bay is also available. ROSL management reserves the right to restrict parking spaces at their discretion and Members are required to leave the keys to their vehicle with Reception.

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The Royal Over-Seas League

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